Yaldi Tours Limited: Terms and Conditions

By making a booking or participating in any event or tour organized by the Yaldi Tours Limited, including trading names such as “The Original Edinburgh Pub Crawl”, the Participant agrees to the following Terms and Conditions:

1. Definitions

1.1 'Company' refers to Yaldi Tours Limited.

1.2 'Participant' refers to the individual making the booking or participating in a tour.

1.3 'Public Tours' refers to standard, non-private scheduled events organized by the Company.

1.4 'Private/Bespoke Tours' refers to customized or exclusive tour services organized by the Company.

1.5 'Force Majeure' refers to any event beyond the reasonable control of the Company, including but not limited to pandemics, acts of government, civil unrest, fire, or extreme weather.

2. Bookings and Deposits

2.1 Public Tours: Full payment is required at the time of booking to secure your place.

2.2 Private/Bespoke Tours: A deposit is required to confirm a booking. The deposit amount is the minimum spend required to make the booking for that specific tour, as communicated to you at the time of reservation. This deposit is non-refundable.

3. Cancellation and Refunds

3.1 Public Tours: Participants may cancel their booking for a full refund if they provide at least 48 hours’ notice prior to the start time of the tour. Cancellations made with less than 48 hours’ notice are non-refundable.

3.2 Private/Bespoke Tours:

- 3.2.1 The deposit paid at the time of booking is non-refundable in all circumstances.
- 3.2.2 If a Participant cancels the booking with at least 7 calendar days' notice prior to the start time, any balance paid over and above the deposit will be refunded in full.
- 3.2.3 Cancellations made with less than 7 calendar days' notice are non-refundable, and the full balance remains due.

3.3 Company Cancellations: If Yaldi Tours Limited cancels a tour for any reason other than Force Majeure, Participants are entitled to a full refund of all monies paid.

4. Participant Safety and Alcohol

4.1 Safety: Participants are responsible for their own safety and well-being. Our events and tours are held in public spaces, these may involve an element of potential risk, and Participants attend of their own accord and at their own risk.

4.2 Responsible Drinking: We urge all Participants to drink responsibly. Yaldi Tours Limited accepts no liability for any loss, damage, injury, or death resulting from a Participant's failure to drink responsibly or from any excessive alcohol consumption.

5. Age Requirements and ID

5.1 Public/Pub Crawl Tours: Participants must be 18 years of age or older. We operate a "Challenge 25" policy. If staff do not think you look over 25, you must provide valid government-issued photo ID (Passport, Driver's License, or National ID card). Photocopies, student cards, or non-official ID will not be accepted. Participants unable to provide valid ID will be refused entry without refund.

6. Ticket Requirements

6.1 Participants must present a valid booking confirmation or ticket at the start venue. If you do not meet our staff at the designated start time and location, you will not be eligible for a refund.

7. Participant Behaviour

7.1 Yaldi Tours Limited reserves the right to refuse entry or remove any Participant who is drunk, disorderly, aggressive, abusive, or anti-social. In the event of removal, no refund will be provided, and no costs incurred by the Participant will be covered by Yaldi Tours Limited.

8. Variation of Venues

8.1 Yaldi Tours Limited reserves the right to modify tour routes or venues. We will endeavor to provide comparable alternatives and accept no liability for perceived changes in value resulting from such modifications.

9. Force Majeure

9.1 "Force Majeure" refers to events beyond the reasonable control of Yaldi Tours Limited, including but not limited to pandemics, acts of government, civil unrest, fire, or extreme weather.

9.2 In the event of a Force Majeure event that makes the delivery of the tour impossible or illegal, Yaldi Tours Limited will not be liable for losses, refunds, or compensation for bookings affected. We will make reasonable efforts to reschedule your booking or offer an alternative. This clause takes priority over any other cancellation clause.

10. Liability and Indemnity

10.1 The Participant agrees to indemnify Yaldi Tours Limited against all third-party claims arising from the Participant's own behaviour.

10.2 Liability for death or personal injury caused by our negligence is not excluded. However, Yaldi Tours Limited is not liable for the acts, omissions, or negligence of third-party venues or other attendees.

12. Venue Entry and Compliance

12.1 Each venue visited as part of the tour is an independent business with its own safety and security policies, dress codes, and management discretion. Participants are required to comply with all rules, policies, and instructions issued by the management and staff of these venues.

12.2 Yaldi Tours Limited accepts no liability if a Participant is refused entry to, or removed from, a third-party venue for any reason. We are not responsible for the refusal of service by these independent businesses and no refunds or compensation will be provided to the Participant in such instances.

13. Illegal Substances and Prohibited Items

13.1 Yaldi Tours Limited operates a zero-tolerance policy regarding the use or possession of illegal drugs or illicit substances. Any Participant found in possession of, or under the influence of, such substances will be immediately removed from the tour without refund.

13.2 Participants are strictly prohibited from consuming their own alcohol or bringing outside beverages into the venues visited during the tour. Failure to comply may result in immediate removal from the tour.

14. Pre-Tour Intoxication

14.1 To ensure the safety and enjoyment of all Participants, Yaldi Tours Limited reserves the right to refuse participation to any individual who arrives at the designated start point in a state of severe intoxication or who displays behaviour that we deem, at our reasonable discretion, to be aggressive or a risk to the safety of the group or staff.

15. Jurisdiction

15.1 These terms are governed by Scots law. Any disputes shall be subject to the exclusive jurisdiction of the Scottish Courts, and where appropriate, the Edinburgh Sheriff Court.